

Annex A: Matrix of Good Practices Outlined in the Assessment

Centre	Services Empowering Migrants for Development								Empowering				Set-Up				Sustainability					
	Remittances and Investment			Employment-Related Assistance			Building Diaspora Capacities and Links		Information-Gathering on Migration Issues	Outreach and Information Dissemination		Provision of individualized counselling and support services		Undertaking a Needs Assessment	Maintaining Contacts with Client Populations	Networks and Partnerships		Integration into Government Structures	Sustainability for independent centres	Capacity-Building of Partners and Stakeholders		
	Information Gathering and Dissemination on Transfer Costs	Partnerships for Remittances Facilitation	Information on Investment Options	Job-Matching	Training	Recognition of Qualifications	Promoting Involvement in Migration for Development Projects	Indirectly Building Diaspora Capacities		Use of media	Physical Outreach and Local Contact	Location	Service Accessibility			Provision of Individualized Support and Counselling	Direct Provision of Relevant Services			International Networks	Mechanisms for referral to other services	Assisting governments to formulate and meet their wider migration policy objectives
Sportele Migracioni, Albania					✓			✓									✓		✓			
Spectrum Migrant Resource Centre, Australia								✓	✓				✓						✓	✓		
America-España Solidaridad y Cooperación, Colombia										✓		✓				✓						
Bienvenido a Casa, Colombia	Currently investigating this option												✓									
Centro de Información y Atención sobre Migración Internacional, Colombia									✓										✓			
Migrant Information Centre, Croatia				✓	✓			✓										✓		✓		
Maison des Congolais de l'Etranger et des Migrants, Democratic Republic of Congo	Currently investigating this option		✓			✓	Currently investigating this option					✓			✓			✓				
Caritas Lebanon Migration Centre, Lebanon							Currently investigating this option	✓	✓	✓		✓	✓	✓		✓						
Centre d'Information et de Gestion des Migrations, Mali							✓					✓		✓								
Filipino Workers' Resource Centres, Philippines	✓	✓	✓	✓			✓			✓			✓							✓		
Centro Nacional de Apoio ao Imigrante, Portugal						✓	✓	✓	✓	✓	✓	✓	✓		✓			✓				
Migration Information Centre, Slovakia				✓	✓	✓		✓				✓		✓	✓		✓					
Migrant Services Centre, Sri Lanka					✓			✓	✓						✓	✓			✓	✓		
Information and Resource Centres for Labour Migrants, Tajikistan	✓		✓							✓			✓		✓							✓